

Terms and conditions for supplying recovered metals

General

In general, all materials must be free of hazardous (e.g. toxic, corrosive, explosive, inflammable, spontaneously flammable, harmful or disruptive) components. Please be aware that we do not accept or process any materials that contain the following substances: arsenic, beryllium, bromine, chlorine, fluorine, lead, mercury, molybdenum, selenium, sulphur or tellurium, and potentially others.

If we still find one of the above substances in a material, we will immediately stop processing it and check if the customer needs to collect the material at his or her expense or if we can continue processing the material in return for additional fees.

For materials consisting 5% or more of carbon, a flame test is carried out at the customer's expense to examine the options for processing them. If the test shows that the material is unsuitable for processing due to an excessive level of carbon or due to other properties, the customer must collect the material at his or her expense.

Materials such as cadmium and nickel can be processed, though they are subject to extra fees. We cannot accept materials with radioactive contamination.

Other materials of a complex composition not explicitly named here require prior agreement. Furthermore, we only accept conflict-free materials for processing – on this topic please also see our RJC certification www.responsiblejewellery.com.

Supplying residues from electroplating applications

When you send in your recovered metal, please ensure in almost all cases that the material is waste. If you have questions about classifying recovered metal according to the waste code catalogue, we are happy to provide you with information and advice. Additionally, we can provide you with instructions on the process for sending hazardous or non-hazardous waste (handover document, accompanying documentation, disposal document, etc.).

Supplying liquid solutions with precious metals

The recovered metal must not contain any chelating agents (EDTA, NTA or suchlike) or Cr, Hg, As, Sb or infectious substances. If we find corresponding substances, we reserve the right to reject the material.

Supplying bare/printed circuit boards/e-waste

Circuit boards and e-waste must be free of harmful substances, i.e. free of lithium batteries, capacitors, transformers, button cells and mercury relays. They must not contain metal plates or construction parts such as aluminium or steel frames. We cannot accept materials that are radioactive.

Prior notification

Please provide early written notification of your consignment, at least two days before you send it. The material sent in must be accompanied by a consignment note and/or pro forma invoice or order form providing the weight and nature of the waste and the type and quantity of the packaging units. Furthermore, all documents needed under legal waste regulations must be created and submitted by the time of or with delivery.

Carriage

If your material is classified as a hazardous substance, the relevant cargo carriage regulations under the ADR must be followed. If your material is subject to Germany's Circular Economy Act (*Kreislaufwirtschaftsgesetz*, KrWG), a valid approval must be obtained and the accompanying documentation required by law must be included. You can also find relevant information in your delivery company's safety data sheets (in section 14 of the SDS, Transport Information).

Packaging

The material being delivered must be packed in accordance with international transport regulations. Packaging must be made and sealed in such a way that contents do not leak or protrude in normal carriage conditions. If the contents are hazardous goods within the meaning of the ADR, the material must be delivered in type-tested (UN-certified) containers approved for carriage and storage. Plastic containers have an expiry date that must be at least half a year in the future at the time of delivery; containers must not be more than five years old. Other applicable regulations for hazardous goods and substances must be followed. For containers with a capacity of 450 litres or more, labels must be applied on two opposing sides.

Markings

If materials are hazardous substances within the meaning of Germany's Chemicals Act (*Chemikaliengesetz*, ChemG) and/or hazardous goods under the ADR, the parcels must be marked as follows:

UN number
Sender
Recipient
Gross/net weight
Hazard symbol under the ADR (e.g. 'toxic' or 'corrosive')
Hazard label under the ADR
For waste: AVV waste classification number

Delivery times

To ensure that material is accepted seamlessly, please note the following delivery acceptance times: Monday – Friday 7 a.m. – 3 p.m. – please arrange delivery with your cargo partner accordingly.

Pforzheim, 31 August 2021